



# Ready to Serve & Prepared to Succeed

WORLD SERVICES LLC

## EXPERTISE

- Agile Process Implementation
- CIO Technical Advisory Support
- Cloud/Infrastructure Support Service
- Cybersecurity

- Data Governance
- Enterprise Architecture
- Program Management
- Scanning & Digitization Services

- Software Development
- Strategic Planning & Development
- Systems Engineering
- Systems & Mobile Applications

## CORPORATE PROFILE

- Established 2010
- SBA 8(a) Certified Graduation May 2025
- Service-Disabled Veteran-Owned Small Business

**GSA** GSA IT 70

## PRIMARY NAICS

- |        |        |        |
|--------|--------|--------|
| 541511 | 517919 | 541330 |
| 541512 | 518210 | 519130 |
| 541513 | 541611 | 541211 |
| 541519 | 541990 | 541219 |

## INTL. STANDARDS

- ISO 9001:2015:** Quality Management
- ISO/IEC 20000:** Information Technology
- ISO/IEC 27001:** Information Security Mgmt.
- ISO/IEC 27013:** Information Technology – Security Techniques

## ABOUT US

A seasoned and respected provider of technology-enhanced information management, cybersecurity, systems engineering and enterprise architecture services, headquartered in Alexandria, VA.

**World Services LLC** is a 8(a) certified and Service-Disabled Veteran-Owned Small Business (SDVOSB) that delivers a range of innovative, customer-centric technical support for large-scale transitions and incremental transformations of legacy systems.

World Services has an experienced and talented team of cybersecurity professionals, system engineers, solution and enterprise architects, software developers, and project managers to support the most demanding needs of our federal and commercial customers. World Services has a history of conservative fiscal management that has earned us a strong reputation for meeting our financial obligations timely and maintains a strong line of credit to sustain growth. Our processes reflect over 35 years of personnel management experience in supporting federal and commercial customers. Our accounting system is aligned with the Defense Contract Audit Agency (DCAA) and our staff is skilled in managing a diverse range of federal contracts.

## CLIENTS



U.S. PATENT & TRADEMARK OFFICE



U.S. FOOD & DRUG ADMINISTRATION



U.S. DEPARTMENT OF LABOR



U.S. DEPARTMENT OF THE TREASURY



U.S. HOUSING & URBAN DEVELOPMENT, OCIO

## CONTACTS

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## CMMI LEVEL 3



# Solving Problems, Enabling Innovation and Driving Transformation

Key Projects, Performance and Successes

2017 – Present

Client:  
**U.S. Dept. of Health and Human Services (HHS),  
U.S. Food and Drug Administration (FDA)**

## **PROJECT MANAGEMENT OFFICE (PMO)**

World Services supports FDA's IT Governance Framework, and its reorganization program and initiatives. As a Prime Contractor, World Services is responsible for maintaining the IT Portfolio of Projects (IT PoP), such as application development, infrastructure, records management, engineering, operations and maintenance, security, and other Office of Information Management and Technology (OIMT) functions. We also report project status to ensure all required information such as project scope, team, risks, issues, and schedules abide by published standard operating procedures. We also provide a quality review process for each project appearing on the IT PoP.

2016 – Present

Client:  
**U.S. Housing and Urban Development (HUD),  
Office of the Chief Information Officer (OCIO)**

## **CONSULTANT ADVISORY TECHNICAL SERVICES (CATS)**

HUD needed technical expertise and guidance to strengthen its IT investment planning, service delivery, and processes to meet legislative and policy mandates. World Services conducts analysis and provides timely and strategic recommendations to modernize OCIO policies, procedures, standards, guidelines, and governance. We use Agile Methodology to meet IT objectives. World Services has successfully completed enhancements to HUD's IT Management Framework and Roadmap, IT Strategic Planning, Integrated Project TEAM Operations and Maintenance modernization and consolidation, Agile Methodology development for IT investments, and business process improvements to Standard Operating Procedures, guidelines, and policies.

2016 – Present

Client:  
**U.S. Dept. of Commerce,  
U.S. Patent and Trademark Office (PTO)**

## **PROJECT MANAGEMENT OFFICE (PMO)**

World Services supports the U.S. PTO's Program Management Division with process improvement analysis of the System Development Lifecycle (SDLC) framework and processes, and reviews and analyzes potential enhancements to the SDLC process. SDLC enhancements strengthen PTO's IT framework and increase IT investment transparency. World Services assists in the transitional process of software development projects, and ensures all artifacts meet Project Management Institute's standards before execution.

2013 – Present

Client:  
**U.S. Housing and Urban Development (HUD),  
Office of the Chief Information Officer (OCIO)**

## **SYSTEMS ENGINEERING AND MANAGEMENT (SEM) SERVICES**

HUD and OCIO needed a technical advisory to stay aware of trends, risks, impact of changes, new technology mandates, and to help HUD oversee overall IT infrastructure performance. World Services provides HUD's CIO with telecom, data center, and end-user experts which include Project Managers, Systems Engineers, Enterprise Architects, and Systems Analysts. World Services assisted with HUD's Data Center move, implementation of cloud technology, and Federated Identity, Credential, and Access Management (FICAM) compliance. We also created an Analysis of Alternatives (AOA) for Development to determine modernized solutions.

2013 – 2015

Client:  
**U.S. Department of the Treasury,  
Office of Financial Research (OFR)**

## **EXTRACT, TRANSFER AND LOAD (ETL) AND DATABASE DESIGN AND IMPLEMENTATION**

The OFR and Financial Stability Oversight Council promote financial stability by collecting and standardizing data on behalf of the Council, providing data to the Council and member agencies, performing applied and long-term research, and developing tools for risk measurement, monitoring, and performance of other programs and services. World Services provided OFR with expertise in ETL process automation to acquire, prepare, analyze, and report various data sources. It supported Tier 3 and Tier 4 tasks for design, engineering, and administration of MS SQL servers and clusters.